

ERIN HATTON
CURRICULUM VITAE

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EDUCATION

- Ph.D. University of Wisconsin, Madison, Department of Sociology, August 2007.
Dissertation: *The Temp Industry and the Transformation of Work in America*.
- M.S. University of Wisconsin, Madison, Department of Sociology, December 2002.
- B.A. Kenyon College, 1996. Major in English Literature, with a concentration in Spanish Language & Literature.

PUBLICATIONS

- Hatton, Erin. Forthcoming pending revisions. "The Making of the Kelly Girl and the Rise of the Temp Industry in Postwar America." *Journal of Historical Sociology*.
- Bernhardt, Annette, Laura Dresser, and Erin Hatton. 2003. "The Coffee Pot Wars: Unions and Firm Restructuring in the Hotel Industry." Pp. 33-76 in *Low-Wage America: How Employers are Reshaping Opportunity in the Workplace*, edited by Eileen Appelbaum, Annette Bernhardt, and Richard J. Murnane. New York: Russell Sage Foundation.
- Bernhardt, Annette, Laura Dresser, and Erin Hatton. 2003. *Moving Hotels to the High Road: Strategies That Help Workers and Firms Succeed*. Madison, WI: Center on Wisconsin Strategy.
- Hatton, Erin, and Laura Dresser. 2003. *Caring About Caregivers: Reducing Turnover of Frontline Health Care Workers in South Central Wisconsin*. Madison, WI: Center on Wisconsin Strategy.
- Hatton, Erin, and Luis Carlos Arenas. 2003. "Can't Afford to Lose a Bad Job": *Latino Workers in Dane County*. Madison, WI: Center on Wisconsin Strategy.
- Bernhardt Annette, Manuel Pastor, Erin Hatton, and Sarah Zimmerman. 2000. "Moving the Demand Side: Intermediaries in a Changing Labor Market." In *Proceedings of the 53rd Annual Meeting of the Industrial Relations Research Association, January 5-7, 2001, New Orleans*, edited by Paula Voos. Champaign, IL: IRR.

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RESEARCH EXPERIENCE

Unions & the Hotel Industry, Center on Wisconsin Strategy, University of Wisconsin, Madison, 2001-03

- Gathered and analyzed extensive data on the labor markets, in general, and the hospitality industry, in particular, in four major cities
- Conducted in-depth qualitative research on the U.S. hospitality industry, examining over 500 primary documents and uncountable secondary sources
- Developed interview protocols for executives, mid-level managers, food service workers, and housekeepers in the hospitality industry, as well as those for union officials and local policymakers
- Conducted interviews and facilitated focus groups with over 100 supervisors and low-wage workers in the hospitality industry
- Managed complex databases containing both qualitative and quantitative data for each metropolitan area

Labor Market Intermediaries, Center on Wisconsin Strategy, University of Wisconsin, Madison, 2000-01

- Contributed to the development of a survey instrument for 3000 disadvantaged workers in Milwaukee and Silicon Valley
- Developed interview protocols and conducted over 50 interviews with a variety of study participants, including: Welfare-to-Work providers, temporary help industry executives, technical college professors, union officials, and low-wage workers in Milwaukee
- Maintained database including qualitative and quantitative information for each labor market intermediary in Milwaukee
- Coordinated with investigators in Silicon Valley in the research, writing, and presentation of two publications and three presentations based on this project

Latino Workers in Dane County, Center on Wisconsin Strategy, University of Wisconsin, Madison, and the Interfaith Coalition for Worker Justice, 2003

- Developed interview protocols to investigate immigrants' work lives, living conditions, and cultural difficulties in Dane County, Wisconsin
- Conducted interviews with Latino hotel and restaurant workers
- Managed team of graduate researchers in synthesizing extensive qualitative and quantitative data submitted from a dozen different researchers studying low-wage immigrant workers in a variety of industrial sectors
- Authored the report, *Can't Afford to Lost a Bad Job: Latino Workers in Dane County*, which prompted the founding of the Workers' Center for Latinos in Dane County, Wisconsin

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TEACHING EXPERIENCE

Comm-B Teaching Fellow, Letters and Science Program in Writing Across the Curriculum, English Department, University of Wisconsin, Madison, 2006

- Led seminars for University of Wisconsin teaching assistants in the pedagogy of cross-disciplinary writing-intensive courses for undergraduate students

Teaching Assistant, Sociology Department, University of Wisconsin, Madison, 2004-05

- Writing Intensive Survey of Sociology, under the direction of Gay Seidman, Professor of Sociology, Spring 2005
- Contemporary Issues in American Society, under the direction of Erik Olin Wright, Professor of Sociology, Fall 2004
- Criminology and Deviance, under the direction of Beth Quinn, Visiting Professor of Sociology, Spring 2004

Guest Lecturer, Sociology/Rural Sociology Department, University of Wisconsin, Madison, 2003-04

- Designed and presented lectures to undergraduate students for the course “Gender and Work,” under the direction of Leann Tigges, Professor of Rural Sociology

High School English Teacher, Peace Corps, Cape Verde Islands, West Africa, 1996-98

- Developed curriculum for entire high school English department without established texts or materials
- Wrote and published the first ever Cape Verde-specific English textbook for beginner, intermediate, and advanced level students
- Taught 350 secondary school students, ages 12-19, with multiple skill levels, without textbooks and materials
- Voluntarily taught nighttime continuing education classes to 150 student adults
- Voluntarily tutored 25 adults and high school students, developing individually catered lessons

AWARDS

- University of Wisconsin Dissertation Research Grant, 2006
- Early Excellence in Teaching Award, all-campus award for teaching assistants at University of Wisconsin, Madison, 2006
- Comm-B Teaching Assistant Fellow, University of Wisconsin, Madison, 2006
- Foreign Language and Area Studies Fellowship (FLAS) for Portuguese, University of Wisconsin, Madison, 2000